



Financial Policies

As a condition of your treatment by this office, financial arrangements must be made in advance. All emergency dental services and any dental services performed without previous financial arrangements must be paid at the time services are rendered.

There will be a \$10.00 monthly service fee for accounts with a balance exceeding 60 days, unless previous *written* financial arrangements are agreed upon.

Fee estimates for dental care can only be extended for a period of 6 months from the date of consultation.

If you have a balance on your account, you will receive a statement. **Payment is due within 10 days.**

Any account with an unpaid balance greater than 60 days will incur a monthly \$10.00 service charge.

Information about Dental Insurance

We want to help you maximize your insurance benefits. Please remember, ***dental insurance does not always cover the cost of your treatment as anticipated.*** As a courtesy, we will attempt to obtain an estimate of your dental insurance assistance prior to services being rendered and will provide you with a copy of your estimate. This will give you a generalized overview of your coverage. Please keep in mind that there are hundreds of dental insurance plans available and every one has different contract exclusions, alternate benefits clauses, frequency limitations, and/or usual and customary guidelines. Because of this, we can never guarantee claim payments. ***We do not allow insurance companies to dictate the course of treatment to our patients.*** Rest assured that we will recommend a treatment plan that is appropriate for your diagnosis regardless of what your insurance might or might not reimburse.

Dental Insurance is a contract between the patient, the insurance company, and the employer and we are not a party in that contract. Ultimately, the patient is financially responsible for the treatment costs. If insurance fails to pay benefits as anticipated, our financial policy requires that the remaining balance be paid in full within 10 days of the final billing date. In addition, any insurance claim aged over 60 days that has not been paid or denied by insurance carrier will become the patient's responsibility.

Dual Dental Insurance

For those fortunate patients who have dental coverage from two insurance carriers, please be aware that our office will **only file a claim with your primary carrier** and bill you for services not covered. We will assist you by providing you with necessary documentation for you to file with your secondary carrier.

I hereby acknowledge that I understand and agree to all Office and Financial Policies of Great Oaks Dentistry, P.A., and in consideration for the professional services rendered to me by Great Oaks Dentistry, P.A., I agree to pay the charges for the services at the time of treatment, or within 10 days of billing if credit is extended.